DEEPU KUMAR P.S

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**QUALITY ASSURANCE– *4 years 11 Month chronicle of success in:***

* **Strategic Quality system implementation**

**⦁APQP**

**⦁PPAP**

**⦁SPC**

**⦁MSA**

**⦁7 QC Tools**

**⦁FMEA**

**⦁ISO 9001:2015** **/ IATF: 16949:2016 Automotive QMS.**

**⦁Aware of ISO 14001:2004 Environmental management system**

* **Awareness of “Lean manufacturing” concepts**
* **5S**
* **6M**
* Delivering sustained organisational growth in dynamic environments by effective implementation
* As a good team player with excellent communication, and problem-solving skills.
* Familiar with implementation of upgraded IATF 16949-2016 and ISO 14001:2004 requirements.

**Professional Outlook**

As a dynamic professional with over 4 + years 11 Month of experience in the field of quality assurance, looking for a challenging career which would enable to contribute growth of company and enhance the skill set.

**Areas of Expertise:**

**- Quality Management System (QMS) - Receiving Inspection**

**- In Process Quality Management - Supplier Quality Management**

**- Customer Support**

**Competencies Matrix**

**Quality Management System (QMS):**

* As a Internal quality auditor for ISO 9001:2015, ISO/IATF 16949:2016
* Defining all levels of documentation for all above mentioned standards
* Participate as an auditee during customer audits & coordinate with teams across in order to provide CAPA in case of any NC
* Understanding and implementation of customer specific requirements.
* Audit and inspection checklist preparation.

**As a Quality Assurance specialist**

* Ensure that all customer requirements are addressed during the APQP stage by participating in the TFC (Team Feasibility Committee) meeting.
* Involve the FMEA during process development and prepare the control plan.
* Involve in PPAP process and ensure fulfillment of all documents and records before submission to customer.
* Control the process by implementing SPC
* Monitoring process capability by maintaining pre-control charts.
* Responsible for Process audit, Product audit, and Supplier audit
* Review inspection methods and align them to customer inspection methods wherever possible.
* Interact with the customer to get clarity on functional, assembly or any other specific requirements
* Making corrective actions to the customer complaints by 8D reports which are analyzing the problem, finding root causes, choosing permanent corrective action, action taken to prevent and implementing them.
* Responsible to monitor the external rejection, customer complaints, internal rejection, MRR (Corrective action report for internal rejections) and present to management though monthly QRM.

**Customer Support (part of cross functional team):**

* Receive the customer complaint from customer and transfer the same to manufacturing department.
* Register the complaints and pass the communication through quality alert to respective department and shop floor.
* Responsible for sending interim action (3D) within 2 days.
* Interact with customer and discuss for line shutdown, replacement, rejection and get the non-conformance part.
* Responsible to find the root cause with help of process owner or process experts by using quality tools like fishbone diagram, Brain storming, Gemba analysis and why why analysis.
* Initiate the corrective action with help of process owners and product engineer.
* Responsible to close the 8D in define time frame and send the same to customer.
* Responsible to monitor the effectiveness for actions and get the feedback from customer.
* Responsible to monitor the complaint log and give the received/Closure status to management.

**Receiving inspection**

* Issue the SCAR to supplier, if any non-conformance found during receiving inspection
* Responsible to issue the Debit/Rejected note to supplier.
* Handover the SCAR details to SQM team to get the corrective action from respective suppliers.

**In process quality management**

* Online inspection of processes
* Raise the MRR for part specific observation and work for the same.
* Find the root cause, if any nonconformance during process with help of process owners.
* Initiate the corrective action for non-conformance with help the of product and process owners.
* Approve set up process

**Supplier quality management**

* Conducting system audit at supplier end.
* Help suppliers in implementation of quality standards like ISO 9001:2015 and IATF -16949-2016.
* Find the root cause and initiate the corrective action for non-conformance with help of supplier and product engineer.
* Received the SCAR details from receiving inspection and follow up to respective supplier for corrective/preventive actions.
* Responsible to monitor the supplier performance periodically based on input from receiving inspection.
* Involve the development process during new project.
* Responsible to give the approval for setup process.

**Achievements**

**At M/s Supram industries-Sr Engineer Quality Assurance**

* Responsible for implementing self-certified parts to customer.
* Making weekly and monthly rejection and rework summary (PQCDMS) Dashboard.
* Making PPAP documents for new products.
* Awareness on LEAN and OEE for effective utilization of machines.
* Responsible for implementing ISO/IATF 16949:2016 certification to the organization.
* Responsible for conducting internal audits within the organization.
* Facing customer audits and responsible for closure of NC’s.
* Responsible for inspection of Incoming, In-process and final inspection parts produced during manufacturing process.
* Review of the Welding Procedure Specification (WPS)and Procedure.
* Qualification Record (PQR) for Welding and NDT practice.
* Verification Welder certificates, Machine calibration certificates, and all
* Measuring Instrument certificates.
* Process audit at supplier source parts like Galvanizing parts, ED Coating, Trivalent yellow, yellow, Zinc blue passivation, powder coating, machined parts, fabricated parts. etc..

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**Customers Handled:** Haritha Seating Systems Ltd Hosur, Mitsubishi Heavy Engines Mysore, GE T & D Hosur,

and VST Tillers and Tractors Ltd Hosur, Mill Tech, Lee boy

**At M/s TUV INTERCERT SAAR INDIA PVT LTD-Quality Supervisor.**

DURATION: WORKING FROM MAY 2015 TO DEC-2016

* **TUV INTERCERTSAAR INDIAPVT LTD** Service provider of system certification, product quality verification, third party inspection, ISO/TS16949-2009, Documents preparing, to certified the products self-certified level to customers Etc.

**At M/s Krishna Engineering - (Jun-2013 to April-2014)- Quality Inspector.**

* It is an ISO certified company, at Mysore unit in their Manufacture for automobile industries & manufacturing machined metal components Like Axles, Piston.

**Customers Handled:** M/s Rane Madras Pvt Ltd, M/s MHI LTD, M/s Automotive axle Pvt Ltd

**At M/s BEML LTD- (2009-2010)-Asst Production & Quality Engineer.**

It is an ISO 9000 certification company, at Mysore unit in there manufacturing dumpers, motor graders, engines of different sizes and capacities and also defenses…, Etc& I am work out positively influenced by the strength in communication and task-orientation from BEML, Mysore.

**occupational Contour**

* Presently working as Sr Engineer Quality Assurance (overall product quality of fabrication and Machined parts) – Quality at **Supram industries**. **Since Jan-2017 to Till Date.**
* Worked as a Quality Supervisor, daily monitoring with team & updating to top management process activities of (Incoming, In-process and Final inspection) & solving the problems with 8D report – Quality at **TUV Intercert India Pvt Ltd ,** Third party inspection at M/s . M/S Veer O Metals, M/s Supram Industries. **Tenure MAY 2015 TO DEC-2016.**
* Worked as a Quality Inspector Monitoring (Incoming, In-Process, and Final inspection) updating to supervisor daily Rejection, Rework, data & taking corrective action for the issues. Quality at **Krishna Engineering Tenure Jun-2013 to April-2014.**
* Worked under Apprentice for one year in **BEML LTD** on Machine shop Department “Production & Quality Engineer. **Tenure Year (2009-2010).**

**Academic & Training Credentials**

* Technical : Bachelor of Engineering in Mechanical Engineering with 62.84% - Year 2013 from

Ekalavy Institute of Engineering College, Mysore,

* Technical : Diploma in Mechanical Engineering with 55% -Year 2009 from Bapuji polytechnic

Shabnur Davangere.

* 10th STD : SSLC with 60.64% - Year 2005 from Harihareshwar High School, Davangere.

**Training Credentials – (In house as well sponsored programs)**

**At M/s Supram Industries**

* 7 QC Tools from Krysalis –VST TILLERS & TRACTORS LTD.
* **5 ‘S’ -** VST TILLERS & TRACTORS LTD.
* Completed Internal Auditor Training Program for IS0/9000-2015.from TUV INTERCERTSAARINDIA PVT LTD.
* TS 16949/ISO-2009 conducted by BVCI third party surveillance audit handled 2 time at M/s Supram Industries.
* IATF 16949 -2016 Training conducted by Consultancy at- M/s Supram Industries.
* Lean Implementation From-VST TILLERS & TRACTORS LTD& LAGHU UDYOGA BARTHI: from Oct-17.
* Production Part Approval Process **(PPAP)** from- HSSL.
* Statistical Process Control **(SPC)** from- HSSL.
* Process Failure Mode and Effect Analysis **(PFMEA)** from -HSSL
* Tolerance Stack Up from CENTRE FOR TECHONOLOGY & ENRINEERING SKILLS

**Personal details**

Date of Birth : 10th Feb 1988

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Residential Address : M/O Laxmi Devi, # 1725/a, 32/1 behind Sidaganga school, lenina

Nagara, Ashwini nilya -577002, Davangere Dist,

Linguistic Skills : English, Kannada, Hindi,

Marital status : Single

Salary : 2.76 Lac/Annum

Expected Salary : 4.2Lac/Annum